



## NCH update report – Appendix 1

Date: 25<sup>th</sup> May 2018

Presented by: Joanne Smith

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Grander designs</p> <p>Chatham Court, Bulwell - work progressing with a June finish anticipated.</p> <p>Improvement works continue with kitchen, bathroom, window and door replacements as well as roofs where applicable.</p>	Information
2	Area Regeneration and Environmental Issues	<p><b><u>Bulwell</u></b></p> <p><b>Courtleet Way/Willow Hill</b>                      NCH have successfully delivered 3 phases of the fencing upgrade project to this part of the ward, We are now scoping out the proposals for further phases of this project, in conjunction with NCH Housing colleagues and Cllrs. The ward Cllrs have allocated this as a priority area for environmental funding.</p> <p><b><u>Norwich Gardens</u></b>                      NCH Decent Neighbourhoods Team have scoped out the works for phase 6 of this highly successful boundary improvement project. We will continue to update you regarding this priority project. .</p>	Information

		<p><b><u>Duchess Gardens</u></b>                  NCH has now delivered 2 phases to the external improvements to this part of the ward. Residents are very satisfied with the work we have delivered as we have created private, defensible space that they can enjoy. We are currently on site delivering phase 3 of the project and we will continue to keep the committee updated with further phases of this priority project.</p> <p><b><u>Bulwell Forest</u></b>                  NCH Decent Neighbourhood Team is currently working with housing colleagues and the NDO for the area to consider ideas for environmental improvements across the ward.</p>	
3	Key messages from the Tenant and Leaseholder Involvement Team	<p><b>Tenant and Leaseholder Awards 2018</b>                  Our Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. The winners of our 2018 Awards have been announced – showcasing the tremendous work residents and groups do across the city.</p> <p><b>Good Neighbour Award (North) - David Hayes</b>                  Since moving in to our Kersall Court Independent Living Scheme ten years ago, David took on the role of bringing the Kersall Court community together – organising events, cooking meals, playing bingo. David is a real gem, who embraces life and believes in bringing communities together.</p> <p><b>Best Health and Wellbeing Project - Bulwell Forest Garden</b>                  Bulwell Forest Garden is a special place. Started by volunteers in 2011 it has been a real focus for bringing the local community together. Regular activities are held at the garden for all ages and abilities – including crafts, nature based courses, gardening, lunch clubs (from food harvested in the garden), yoga sessions and even birthday parties.</p>	X

### **Best Garden Competition**

Nottingham's Best Garden Competition has been held every year for more than 80 years

The 2018 competition is now open for entries and the categories are:

- Area categories
- Best container display
- Best community garden
- Best edible garden
- Best school garden

For more information on entering contact Tenant and Leaseholder Involvement Team on 0115 7469100, email [involved@nottinghamcityhomes.org.uk](mailto:involved@nottinghamcityhomes.org.uk)

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### **Become a Street and Block Champion**

We have over 90 Street and Block Champions helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!

Find out more by visiting the website or calling the Tenant and Leaseholder Involvement Team 0115 7469100

<http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/>

### **Tenant Academy**

The Tenant Academy prospectus for the period from March 2018 to June 2018 is still available online at: <http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/>

		<p>The new Tenant Academy prospectus for the period from June 2018 to December 2018 is available now.</p> <p><b>Upcoming courses include:</b></p> <p>Food Safety Level 2 - 16/06/2018          Woman In Construction – Taster Workshop 29/05/2018 and 26/06/2018          Money Management 13/06/2018          Introduction to work skills – On-going course on various days at the Southglade Access Centre          Introduction to IT and IT Qualifications – Every Tuesday at the Southglade Access Centre.          Basic bookkeeping – 14<sup>th</sup> June, bookable online          Emergency First Aid – 19<sup>th</sup> September, bookable online          Food safety level 2 – 16<sup>th</sup> May and 27<sup>th</sup> Nov bookable online          Face painting skills workshop 29<sup>th</sup> June bookable online          Money Management 13<sup>th</sup> June and 5<sup>th</sup> September bookable online          Surplus cook and eat lessons 19<sup>th</sup> July bookable online          Practical DIY skills 15<sup>th</sup> June and 12<sup>th</sup> October, bookable online</p> <p>Bookings for courses can be made by contacting the Involvement Team on 0115 7469100 or email <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a>.</p> <p>Courses can now be booked online at <a href="http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/">http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</a></p>	
4	<p>Tenant and Residents Associations updates</p>	<p><b>CRESTA</b>          The group now meet bi monthly with the next meeting taking place on 6<sup>th</sup> June at 6pm. The group continue to work with local councillors, Police and Nottingham city Homes to address issues of concern in their area.</p> <p><b>The People’s Choice TRA</b>          The group have been actively supporting the Crabtree Community Centre to develop its offer in the local community and have worked with Rebalancing the North to deliver a community arts project to redecorate the pedestrian underpass leading on to the estate. The group continue to run a Wednesday lunch club from the Crabtree Community Centre</p>	X

		<p><b>HART</b> The TRA hold regular monthly meetings at Duchess Gardens Common Room and encourage local residents to attend and air their concerns. Next meeting Wednesday 30<sup>th</sup> May 2018 at 7pm.</p>	
6	Good news stories & positive publicity	<p><b>Big Spring Clean</b> Beverley Rankin, Housing Patch Manager, identified Brooklyn Road alleyway as a priority for Big Spring Clean-up initiative. The area was cleared on 16<sup>th</sup> May.</p> <p>Adele Brooksbank has identified that the small nature reserve over the Deptford Road bridge requires maintenance. The area is overgrown with brambles making litter hard to be collected. Volunteers along with staff from NCH jointly cleared the area on the 25<sup>th</sup> May.</p> <p>Further areas identified and scheduled to be cleared out in the next following weeks.</p> <p><b>TPAS Awards</b> – Adele Brooksbank Won the 2<sup>nd</sup> Place Tenant of The Year award at the central region TPAS Awards.</p> <p><b>TPAS Awards</b> – NCH Won The Excellence in Tenant Engagement Award at the central region TPAS Awards.</p> <p><b>UK Housing Awards</b> Nottingham City Homes swept the board at the UK Housing Awards winning 3 awards. Winning Landlord of the Year, Outstanding Approach to Tenant Involvement and Innovation of the Year</p>	X